

# NOISEZERO WV+

True Wireless Bluetooth Earphones with Enhanced Bass and Playtime

## User Guide

Bluetooth 5.0

- INCLUDED IN BOX:**
- NOISEZERO WV+ Bluetooth True Wireless Earbuds
  - NOISEZERO WV+ Charging Case
  - Micro USB charging cable
  - S.M.L silicone tips (1 pair each size)

### COMPATIBILITY:

Mobile phone with Bluetooth supporting: HSP, HFP, A2DP, AVRCP profiles

USB Charger requirement (not included): MUST USE USB 5V 1A Charger only

Note: Wireless earphones performance, wireless range and talk/playback time are rough estimate only. Playtime estimate up to max 5 hrs was tested at average volume. Actual performance will vary depending but not limited to device type, different phone models and settings, features being used, volume levels, temperature, humidity, storage, battery condition and whether there are nearby electro-magnetic interference source that affects wireless transmission.

WARNING: User can only use this product with 1 mobile phone. User must not carry 2 mobile phones together while using this product because they might cause too much interference that affect the performance of this product.

**Spec:**  
**LEFT Earbud (MASTER) PAIRING NAME: NOISEZERO WV+**  
 Bluetooth profiles: HSP, HFP, A2DP, AVRCP  
**RANGE (open field) = Up to 10M**  
 Range (Urban) =  
 -LEFT (Master) Earbud to Mobile Phone: Up to 1M  
 -LEFT (Master) Earbud to RIGHT (Slave) Earbud: Up to 0.5M  
 Left Earbud Battery: 75mAh, Right Earbud Battery: 75mAh  
 Charging Case Battery: 590mAh

**TRUE WIRELESS CONFIGURATION:**  
**LEFT earbud (Master) button**  
 1 x Press = [Music: Play/Pause], [Call: Pickup]  
 Hold 1 sec = [Music: Song Forward], [Call: Hangup]  
 Hold 3 sec = Volume up (+)  
 3 x Press = activate Siri/ Google Assistant  
 Hold 5 sec = manual power On/ Off

**RIGHT earbud (Slave) button**  
 1 x Press = [Music: Play/Pause], [Call: Pickup]  
 Hold 1 sec = [Music: Song Backward], [Call: Hangup]  
 Hold 3 sec = Volume down (-)  
 3 x Press = activate Siri/ Google Assistant  
 Hold 5 sec = manual power On/ Off

**Magnetic POWER ON / OFF =**  
 Take both earbuds out of charging case to POWER ON / Put inside charging case to POWER OFF

### CAUTION: CONSUMER GUIDE TO PRODUCT SAFETY

**PLEASE READ THE FOLLOWING PRECAUTIONS BEFORE USE:**

- Warning: EOPs will not be responsible for malfunction or damage to the earphones and charging case caused by misuse.
- Avoid hearing damage: Do NOT use the earphones at excessively loud levels as permanent hearing loss may occur. Please set volume to a safe level.
- The earphones exclude most external sounds. Do NOT wear both left and right earbuds together while driving, operating a motorized vehicle, machine, bicycling or crossing the road as you may not be alerted to potential danger. Please first check and observe local laws regarding the use of wireless handsfree earphones and mobile phone while driving to clarify if your local laws allow wearing one side earbud as wireless handsfree for driving or not.
- Observe law and regulation regarding the use of wireless earphones as places such as aircrafts / hospitals might not allow the use of wireless earphones.
- The IPX5 earphones are designed for resistant against sweat / Rain only. Do NOT submerge the earphones in water or any other liquid. You cannot go swimming with the earphones. The charging case is not water resistant and must be used in dry environment only.
- Never attempt your own maintenance.
- Avoid dropping the earphones and the charging case or otherwise subjecting them to strong impact.
- Do NOT sit on the earphones and the charging case
- This is not a toy. Keep the earphones, the charging case and small parts out of reach of children.

Do NOT expose the earphones and the charging case to extreme high/low temperatures and direct sunlight for prolonged period of time. Keep the product away from radiators, heat source, fire, water and dust. You MUST NOT dispose of the earphones and charging case in fire. Do NOT use your earphones and charging case in a wet environment.

Consult an audiologist or physician if you have excessive ear wax, difficulty inserting the ear tips, or discomfort after prolonged use.

Leave ear tips on the earphones for shock protection.

Clean or replace the ear tips prior to use by first, remove the ear tips. Then clean with water and mild soap. Air dry the ear tip. Replace the ear tip.

Recharge the battery of the earphones and charging case in accordance with the instructions of this user manual.

### Disposal instructions for products at end of life

At the end of the useful life of your product including the batteries and the packaging, you must recycle them in accordance with your latest local laws. When you see this symbol, it means you must properly recycle your product at the end of its useful life and not dispose of it in your non-recyclable household waste. It is your responsibility to recycle your spent product and its batteries, if any, at designated collection points for non-functioning electrical and electronic equipment in order to conserve natural resources and to protect human health and the environment. For more information and disposal instructions about the recycling of spent electrical and electronic equipment, including batteries, please contact your local government, your local disposal/recycling service, or the point of purchase of your product.

### EARBUD TOUCH CONTROL OPERATIONS:

- 1 x Press (hear "du")
- Hold 1 sec (hear "dun")
- Hold 3 sec (1.5 sec hear "dun" first, then continue hold 1.5 sec "dun" again)
- 3 x Press (hear "voice dial")
- Hold 5 sec (hear "power on" / "power off")

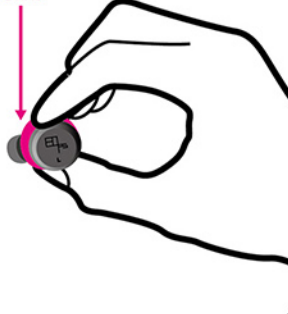


- |                              |                         |                              |                         |
|------------------------------|-------------------------|------------------------------|-------------------------|
| [Call] Pickup CALL           | [Call] Hangup           | [Call] Pickup CALL           | [Call] Hangup           |
| [Music] Play / Pause    Song | [Music] Song Forward    | [Music] Play / Pause    Song | [Music] Song Backward   |
| [Music] Song Forward         | [Music] Song Backward   | [Music] Play / Pause    Song | [Music] Song Backward   |
| Volume Up (+)                | Siri / GOOGLE ASSISTANT | Volume Down (-)              | Siri / GOOGLE ASSISTANT |
| Manual Power On/Off          | Manual Power On/Off     | Manual Power On/Off          | Manual Power On/Off     |

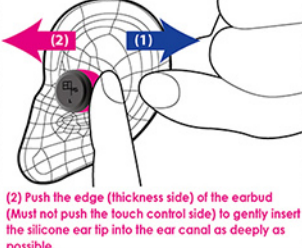
### INSTRUCTION: HOW TO CORRECTLY WEAR THE EARBUD?

Proper earphone silicone ear tip insertion is required for best audio results. NOTE: Poor insertion will result in improper Bass response

NOTE: ALWAYS HOLD THE EDGE (THE THICKNESS SIDE) OF THE EARBUD WHEN ADJUSTING THE POSITION OF THE EARBUD



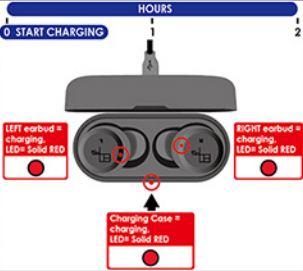
(1) Pull ear back to open the ear canal.



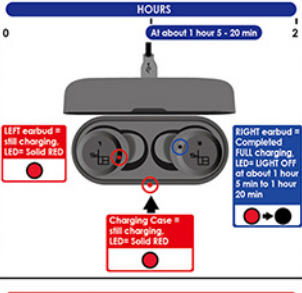
(2) Push the edge (thickness side) of the earbud (Must not push the touch control side) to gently insert the silicone ear tip into the ear canal as deeply as possible.

CAUTION: the touch control pad MUST face outwards and not contact the sides of your ear. Otherwise, the unintentional touch commands will cause error.

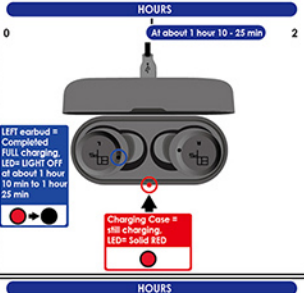
### INSTRUCTION: RECHARGE EARBUDS & CHARGING CASE



**IMPORTANT:** After putting the earbuds in charging case, you should see earbud LED changed to RED to start charging. If you don't see earbuds' LED turns RED, take out the earbud. And put it back in the charging case (or stay far away) before setup pairing on new device.



**WARNING:** The Charging Case MUST be recharged with 5V 1A USB Charger ONLY. MUST NOT use Fast Charger. Always fully recharge after use each day. The Charging Case is not water resistant and must be used in dry environment only.



Charging Case Completed Full charging of about 2 hours. ALL LEDs = LIGHT OFF (Fully Charged)

### 1st time USE: HOW TO SETUP?

STEP 1: TWS AUTO PAIR LEFT AND RIGHT

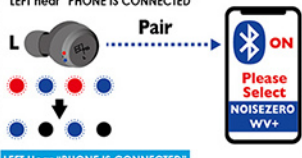
- SET Phone Bluetooth = OFF
- Just Take Out BOTH LEFT and RIGHT earbuds TOGETHER from the Charging Case to POWER ON (LED = flashes BLUE) and they will TWS Auto Pair together. BOTH hear "CONNECTED" as RIGHT AUTO TWS Connected with LEFT



### 1st time USE: HOW TO SETUP?

STEP 2: PAIRING LEFT (Master) with Mobile

- After LEFT and RIGHT Auto TWS PAIR together already (above step), LEFT (Master) will Auto enter Pairing Mode (LED = flashes RED / BLUE) with mobile
- Set Phone Bluetooth = ON (Wifi off)
- BT menu, SELECT "NOISEZERO WV+", LEFT hear "PHONE IS CONNECTED"



### Troubleshoot - WHAT TO DO IF LEFT EARBUD CANNOT PAIR WITH MOBILE PHONE?

- Put both earbuds back in charging case. Rely above steps.
- If earbuds previously paired with old device, delete the pairing and turn off BT on the old device (or stay far away) before setup pairing on new device.
- If still no success, perform manual pairing:
  - Press LEFT 5 sec to manual power off
  - then from power off, press LEFT earbud 6 sec to enter manual pairing mode (will first hear "power on" and then hear "pairing") to pair with mobile phone
  - Select "NOISEZERO WV+" on mobile phone BT menu to complete.

### REBOOT MODE (RESCUE LEFT-RIGHT LINK)

- If no response, put the Respective/Both earbuds back in Charging Case 1 sec (See LED = RED), then take out LEFT first (just earlier than) then RIGHT. Repeat above.
- If you hear LEFT "Phone is Connected" but BOTH EARBUDS did not hear the TWS "Connected" sound (also if got problem that RIGHT has no sound), put RIGHT back in charging 1 sec (see LED=RED), then take RIGHT.

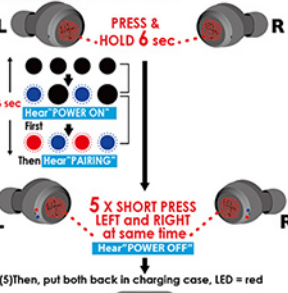


### Troubleshoot - WHAT TO DO IF LEFT EARBUD and RIGHT EARBUD CANNOT TWS CONNECT TOGETHER FOREVER?

- RESET TO FACTORY DEFAULT:**  
 Warning: Do not try this unless really necessary
- If the Left earbud has previously been paired to your mobile phone, go to your phone's bluetooth setup menu and DELETE (forget) the pairing. Then turn OFF the bluetooth of your phone now.
  - Note: Also, if earbuds previously paired with old device, delete the pairing and turn off BT on the old device (or stay far away) before setup pairing on new device.
  - Take both earbuds out of charging case (power on)
  - Hold 5 sec to manually POWER OFF the earbuds

### 4) From power off, Hold 6 sec, hear "POWER ON" then hear "PAIRING" to enter manual pairing mode.

Then during the manual pairing mode immediately 5 x short press LEFT and RIGHT at same time to factory default (hear "power off").



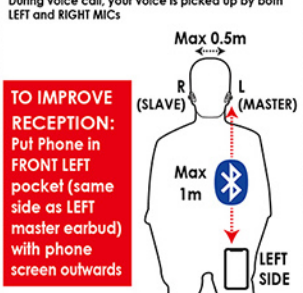
### 6) Now Mobile Phone = TURN ON Bluetooth

(7) Take out both earbuds will enter TWS pairing mode (BOTH LEFT and RIGHT LED = flashes red/blue during TWS pairing mode) and auto pair together.



### TIPS FOR BETTER USER EXPERIENCE

**NORMAL USE:**  
 Wear both earbuds. Listen via both LEFT and RIGHT earbuds. During voice call, your voice is picked up by both LEFT and RIGHT MICs



### TO IMPROVE VOICE CALL QUALITY IN NOISY ENVIRONMENT:

Take off the LEFT earbud (Master). Hold LEFT earbud close to your mouth with its MIC upwards. Speak in a louder voice to enhance the sound density picked up by the MICs. Listen via RIGHT earbud

### MONO HANDSFREE MODE (example, for Driving) = LEFT earbud

- Just wear the LEFT MASTER earbud (NOTE: Keep the RIGHT SLAVE earbud in the charging case)
- Press the LEFT rear MFB button to pickup call / end call
- During call, voice will be pickup by LEFT MIC. NOTE in Mono Handsfree Mode, since you are only using single LEFT earbud (no RIGHT earbud), you can only use LEFT rear button for volume up / song forward (no RIGHT earbud front button for volume down / song backward)