

Terms of Use of our Website

EOps Technology Limited. Website (www.eopstech.com) Terms of Use and Legal Restrictions.

Please read these terms carefully before using our website ("Website", "Site" or "Sites"). You indicate your acceptance of these terms by your use of the Website. If you do not accept these terms, then you should not use the Website. The word "EOps", "eopstech", "EOps Technology", "we", "us", "our" or "Online Store" means EOps Technology Limited. The word "you" or "your" is intended to identify the person or organization using the Website.

Use of our Website. We authorize you to use our Website to view and download information, to shop and to communicate with us, subject to your following the terms that we outline in this section and on specific Sites. In general, we have copyrighted the materials on our Website and third parties have copyrighted the materials that appear on the third party Websites for which we have provided you with links. You may use Site information for your personal, noncommercial use, providing that you retain all copyright and other proprietary notices on any copies of the information. Except as otherwise indicated on specific Sites, you may not modify the materials on our Website in any way or use them for any commercial purposes without our permission. Should you wish to use materials on our Website for commercial purposes, you may request permission from an officer of EOps or submit your request to info@eopstech.com.

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Inappropriate Material. Our Website is not intended to contain any information that is confidential, infringes the intellectual property rights of others or is obscene, pornographic, libelous, defamatory, threatening or otherwise unlawful. You are not allowed to use the Website to transmit any information that would be considered Inappropriate Material. Should you believe that our Website contains Inappropriate Material, please notify us by contacting our info@eopstech.com.

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Links to other Websites. We provide links to third party websites as a convenience to our Website users. If you use these links, you will leave our Website. We have not reviewed all of the third party sites that we link to, and we do not control and are not responsible for the content on these sites. If you decide to use any third party websites, you do so entirely at your own risk.

Limitation of Liability. NEITHER WE NOR ANY OF OUR SUPPLIERS, PARTNERS OR OTHER THIRD PARTIES MENTIONED ON OR LINKED TO OUR WEBSITE WILL BECOME LIABLE FOR ANY DAMAGES (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOST DATA OR INTERRUPTION OF YOUR BUSINESS) RESULTING FROM YOUR USE, OR INABILITY TO USE OUR WEBSITE OR OTHER SITES LINKED TO OUR WEBSITE, OR THE MATERIALS, INFORMATION OR SERVICES CONTAINED ON OUR WEBSITE OR OTHER SITES LINKED TO OUR WEBSITE. THIS POLICY WILL APPLY TO THE EXTENT THAT APPLICABLE LAW ALLOWS.

Online Store Merchant Identity and Contacts. When you purchase from our Online Shop, the identity of the merchant is EOps Technology Limited with office at Room 2001, Fairmont House, 8 Cotton Tree Drive, Central, Hong Kong. If there is any shipment tracking inquiry, please email service@eopstech.com. If there is any Online Store Credit Card transaction inquiry, please email info@eopstech.com.

Description of Goods. EOps Technology and its affiliates attempt to be as accurate as possible for every product or service offered on our Online Store. However, EOps Technology does not warrant that product descriptions or other content of this site is accurate, complete, reliable, current, or error-free.

Online Store Pricing and Currency. Except where noted otherwise, the Price displayed for products on our website represents the full retail price listed on the product itself exclusive of any applicable customs duties and taxes. Our Online shop accepts only Hong Kong Dollar. If other foreign currencies, such as Euro, Great Britain Pounds or US Dollars, are listed, the price quoted at foreign currency is strictly for reference only. The settlement amount is in

HKD, and the actual amount in foreign currency is subject to change without further notice.

Online Store Return Policy. All sales made through the EOps Technology website is non-refundable.

Online Store Warranty Policy. All sales made through the EOps Technology website is subject to EOps Technology's Online Store warranty policy where we would at our discretion repair or replace a defective product. See terms on Online Store Warranty Card as listed below. In the rare case of an end of life product, refund would be arranged.

EOPS TECHNOLOGY LIMITED	
PRODUCT WARRANTY CARD	
THIS WARRANTY CARD IS VALID ONLY WITH THE PURCHASE INVOICE EOPS TECHNOLOGY LIMITED'S SERVICE AGENT IS PHK SERVICE LIMITED	
PHK SERVICE LIMITED FLAT A, 10/F, PARK SUN BUILDING, 103-107 WO YI HOP ROAD, KWAI CHUNG, NEW TERRITORIES, HONG KONG. Email: service@eopstech.com Telephone: (852)-2610-6900	
PLACE OF WARRANTY SERVICE:	PHK SERVICE LIMITED
CUSTOMER NAME	_____
TELEPHONE	_____
ADDRESS	_____
EMAIL	_____
SERIAL NO (S/N)	_____
DEALER NAME	_____
PURCHASE DATE	_____
EOPS ONLINE PURCHASE ONLY	

TERMS AND CONDITIONS	
1.	Customer must produce this warranty card when warranty service is requested during warranty period which is 24 months for countries in the European Union and 12 months for the rest of the world from the date of original purchase.
2.	Warranty: EOps Technology Limited's hardware products are warranted against defects in workmanship and material under normal use and conditions for a period of 24 months for countries in the European Union and 12 months for the rest of the world respectively from the date of original purchase. EOps Technology's Service Agent PHK Service Limited shall at its own discretion either repair or replace this product without charge subject to verification of the defect or malfunction.
3.	Limited warranty: Warranty shall not apply to defects resulting from: a. It does not apply to damage or loss caused by negligence, misuse, accident, improper installation or operation b. A defect that has been caused by modification or repair other than through PHK Service Limited c. Customer supplied software or interfacing d. Any liability for incidental or consequential damages
4.	Place of performance - If warranty service is required, proceed as below: a. For international online customers: Please pack the unit in a well padded box. Enclose this warranty card with date of purchase, your name, address, phone number and email address. Mail the unit and the warranty card to EOps Technology's Service Agent: PHK SERVICE LIMITED FLAT A, 10/F, PARK SUN BUILDING, 103-107 WO YI HOP ROAD, KWAI CHUNG, NEW TERRITORIES, HONG KONG.
THE WARRANTY SET FORTH ABOVE IS EXCLUSIVE AND NO OTHER WARRANTY, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED. EOPS TECHNOLOGY LIMITED SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OR MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE WARRANTY CARD HAS TO BE ENDORSED BY "EOPS TECHNOLOGY LTD PHK SERVICE LIMITED – SERVICE AGENT" BEFORE THE WARRANTY IS VALIDATED.	
EOPS ONLINE PURCHASE ONLY	

Online Store Delivery Policy. All sales made through the EOps Technology website are subject to EOps Technology's Online Store delivery policy. Prior to placing an order, you have to supply us a shipping address for the goods. You can modify your shipping information online anytime prior to placing an order. However, after you placed an order, you cannot change the shipping address. Therefore, please check carefully when you entered your shipping address. We cannot deliver to PO Box address. If you cannot find the country name on our destination list, this means we cannot ship to those countries. Orders from our online shop will be processed within 2-3 days if the product is in stock. We ship our goods from Hong Kong. The approximate date your product will arrive depends on your international shipping destination. The total delivery time is expected to be 5-7 working days, being the sum of the order processing time of 2-3 days and the shipping time of 3-4 days. All goods purchased from our online shop will be shipped via courier services. The standard terms and conditions of carriage of the courier services will be applied. After we shipped out your product, we will email to you an air waybill number for tracking on the courier service's website. If there is any shipment tracking questions, please email service@eopstech.com.

Online Store Delivery charges. All goods purchased from our Online Shop will be shipped via courier services. We ship our goods from Hong Kong. The delivery charge includes the cost of the courier services and all other shipping charges, which is dependent on the total weight of the goods purchased and your country's distance from Hong Kong. The delivery charge does not include the destination country's customs and applicable taxes. To calculate the cost of shipping and handling, place your item(s) in the Shopping Cart. From the Cart, you can see what the estimated delivery charges will be.

Online Store Shipment's Risk of Loss. All items purchased from our Online Store are made pursuant to a shipment contract. This means that the risk of loss and title for such items pass to you upon our delivery to the carrier.

Online Store Total Transaction Amount. Except where noted otherwise, the List Price displayed for products on our Online Store represents the full retail price listed on the product itself. The total transaction amount for goods purchased from our Online Store includes the list price, as well as the shipping and handling charges. Destination duties and taxes if applicable will not be charged by EOps Technology. The customer is responsible by paying such destination duties and taxes if applicable upon delivery of the goods.

Online Store Credit Card Transaction Inquiry. The terms of payment for all sales made through our Online Store shall be determined in our sole discretion and as otherwise agreed to by us. Payment shall be made by a credit card or other form of payment acceptable to EOps Technology. Where payment is made by credit card, such payment is subject to the approval of the financial institution issuing the credit card and we shall not be liable in any way if such financial institution refuses to accept or honor the credit card for any reason. If there is any Online Store Credit Card transaction inquiry, please email info@eopstech.com.

Confidentiality and Privacy Policy. In order to use some features of our Website, including the sales enquiry, you must first complete the enquiry form and give your contact information. This information is used to contact you about the products and services on our Website for which you have expressed interest. Information that you transmit or post to our Website will be considered by us to be non-confidential and non-proprietary and, except for Personally Identifiable Information, may be used by us for any commercial or noncommercial purpose. Personal Identifiable Information is personal information about you, including your name and address, or other information from which you can be personally identified. We take seriously the trust you place in us. We will NOT sell, rent, or lease your Personally Identifiable Information. We will NOT disclose your Personally Identifiable Information to others except to the EOps employees and/or business partners who are acting on our behalf for the uses described on the Website where the information has been requested. Our Website may also provide links to third-party websites for your convenience and information. If you access those links, you will leave our Website. EOps Technology does not control those sites or their privacy practices, which may differ from ours. We do not endorse or make any representations about third-party websites. The personal data you choose to give to unrelated third parties is not covered by the EOps Technology privacy policy. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with EOps Technology; that sharing is governed by that third-party company's privacy policy.

Your Online Store Account. If you use our Online Store, you are responsible for maintaining the confidentiality of your Online Store account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. EOps Technology does sell products for children, but it sells them to adults, who can purchase with a credit card. If you are under 18, you may use our website only with involvement of a parent or guardian. EOps Technology and its affiliates reserve the right to refuse service, terminate accounts, remove or edit content, or cancel orders in their sole discretion.

Online Store Order Acceptance Policy. Without any prior notification, we reserve the right to accept or decline your order or limit the order quantity for any reason. Your receipt of an order confirmation shall signify our acceptance of your order.

Method of transaction security. The EOps Technology website uses the SSL method of transaction security to secure consumer data privacy during customer account management and to secure credit cardholder account data during the ordering and payment process.

International Resellers Return and Warranty Policy. All sales made through the international resellers, meaning excluding EOps's Online Store, are subject to EOps Technology's international resellers return and warranty policy. The only applicable return policy is within our product warranty where we would at our discretion repair or replace a defective product. See terms on International Resellers Warranty Card as listed below. In the rare case of an end of life product, refund would be arranged.

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PRODUCT WARRANTY CARD**

THIS WARRANTY CARD IS VALID ONLY WITH THE PURCHASE INVOICE
EOPS TECHNOLOGY LIMITED'S SERVICE AGENT IS **PHK SERVICE LIMITED**:

PHK SERVICE LIMITED
FLAT A, 10/F, PARK SUN BUILDING,
103-107 WO YI HOP ROAD,
KWAI CHUNG, NEW TERRITORIES,
HONG KONG.
Email: service@eopstech.com
Telephone: (852)-2610-6900

PLACE OF WARRANTY SERVICE:
POINT OF PURCHASE

CUSTOMER NAME _____

TELEPHONE _____

ADDRESS _____

EMAIL _____

SERIAL NO (S/N) _____

DEALER NAME _____

PURCHASE DATE _____

INTERNATIONAL RESELLER (EXCEPT HONG KONG) ONLY

TERMS AND CONDITIONS

1. Customer must produce this warranty card when warranty service is requested during warranty period which is 24 months for countries in the European Union and 12 months for the rest of the world respectively from the date of purchase.
2. Warranty: EOps Technology Limited's hardware products are warranted against defects in workmanship and material under normal use and conditions for a period of 24 months for countries in the European Union and 12 months for the rest of the world respectively from the date of original purchase. EOps Technology's Service Agent PHK Service Limited shall at its own discretion either repair or replace this product without charge subject to verification of the defect or malfunction.
3. Limited warranty: Warranty shall not apply to defects resulting from:
 - a. It does not apply to damage or loss caused by negligence, misuse, accident, improper installation or operation
 - b. A defect that has been caused by modification or repair other than through PHK Service Limited
 - c. Customer supplied software or interfacing
 - d. Any liability for incidental or consequential damages
4. Place of performance - If warranty service is required, proceed as follows:
 - a. The customer is requested to return warranty goods to the point of purchase
 - b. Enclose a copy of the original sales invoice as proof of date of purchase
 - c. Warranty services are provided at the point of purchase

THE WARRANTY SET FORTH ABOVE IS EXCLUSIVE AND NO OTHER WARRANTY, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED. EOPS TECHNOLOGY LIMITED SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OR MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE WARRANTY CARD HAS TO BE ENDORSED BY "EOPS TECHNOLOGY LTD PHK SERVICE LIMITED - SERVICE AGENT" BEFORE THE WARRANTY IS VALIDATED.

INTERNATIONAL RESELLER (EXCEPT HONG KONG) ONLY